
Patient Rights and Responsibilities

As a patient/member of NeuroHope of Indiana, you have the right to:

1. Be informed of your patient rights in advance of care being provided or discontinued.
2. Participate in and make informed decisions about your care, including being able to request or refuse treatment.
3. Have your condition, treatment, and outcomes explained in a manner that you understand.
4. Receive adequate information to consent to or decline participation in clinical research. You may decline at any time without compromising your access to care, treatment and services.
5. The right to request that no information be shared with family or friends.
6. The right to request private treatment away from other patients and caregivers if you choose.
7. Receive safe, high quality, medical care, without discrimination, that is compassionate and respects personal dignity, values beliefs and preferences and contributes to a positive self-image.
8. Be free from mental, physical, sexual and verbal abuse, neglect or harassment.
9. Be informed of charges; receive an explanation of your bill.

As a patient/member of NeuroHope of Indiana, you have the following responsibilities:

1. To respect and be considerate of the rights of other patients and clinic personnel, and to be respectful of the property of other persons and the clinic.
2. To provide, to the best of your knowledge, accurate and complete information about present complaints, past illnesses, hospitalizations, medications and insurance benefits.
3. To ask for more information if you have questions about your care, treatment, services or caregivers. It is also your responsibility to report perceived risks in your care and unexpected changes in your condition.
4. To ask the care provider when you do not understand medical words or instructions about your plan of care.
5. To follow the care, treatment, and plan recommended by your care provider to the best of your ability. If you are unable/unwilling to follow the plan of care, you are responsible for telling your care provider. Your care provider will explain the medical consequences of not following the recommended treatment. You are responsible for the outcomes of not following your plan of care.
6. To tell us how satisfied you are with your care, so that we can resolve problems and learn from them.
7. To assure that the financial obligations of your healthcare are fulfilled as promptly as possible.